



Express Mail Label No. EV 510 292 806 US

PATENT APPLICATION  
Docket No. 13768.67.16.2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

are application of

Michael L. Davis, et al.

Serial No.: 09/916,866

Filed: July 27, 2001

Conf. No.: 1589

For: AUTOMATIC SOFTWARE INSTALLATION ON  
HETEROGENEOUS NETWORKED COMPUTER  
SYSTEMS

Examiner: Lawrence J. Shrader

Customer No.: 022913

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AMENDMENT "A"

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of May 5, 2004 (paper no. 3), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 13 of this paper.